

Dear Customer,

After 13 years of business, we are officially advising that Indigo Systems will be closing all operations effective from 30 June 2018. We remain proud of the contributions we have made in supporting the local agricultural industry, but can no longer maintain an effective operation.

This letter serves as notice of our discontinuation of all distribution and supply of products, and the cancellation of any and all product orders of the discontinued products.

Following this notice period, the following will apply:

- All Indigo Systems hardware product, including water meter monitoring, will cease to communicate with the Indigo System backend and any other systems.
- Any customised reporting or alerting that has been set-up will no longer work
- Access to Indigo Systems web services will be unavailable to all customers
- Indigo Systems hardware and solutions will no longer be supported and no service plan fees will be charged after this date
- Indigo Systems will no longer provide technical support for any product or solution

We know this may come as disappointing news to our customers, but please be assured that any customer with a current (paid up) Annual Support Plan will receive a prorated refund of any unused portion of their remaining term.

We want to make this transition as smooth as possible for all Indigo Systems customers, so we will provide whatever support we can to assist. We will continue to handle all customer support issues until our last day.

We thank you for the many years of co-operation and commitment.

Yours faithfully,

Indigo Systems Limited